

**eTransport Fault Log-in Form**

COMPANY DETAILS	
Date	
Company Name	
Contact Person	
Phone Number	
Location	
Email Address	
PRODUCT INFORMATION	
Bus Registration Number	
Device Name	
Serial Number	
Quantity of Device	
Detailed description of fault/issue	

For Datec Official use only:	
Date	
Helpdesk Ticket Number	
Engineer Assigned	

[Please complete the form and email to customer.care@datec.com.fj Datec Helpdesk will then issue a trouble ticket number, which can be used to track progress.]